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Checklist: Filing a RERA Complaint in Kerala

Documents to collect before filing a complaint with K-RERA about a delayed or defective flat or villa.

PROJECT AND AGREEMENT

- [ ] Builder–buyer agreement / agreement for sale
- [ ] Allotment letter
- [ ] Project's RERA registration number
- [ ] Brochure and advertisements you relied on

PAYMENTS

- [ ] Receipts for every payment made
- [ ] Bank statements showing payments
- [ ] Loan documents and interest paid (if any)

DELAY OR DEFECTS

- [ ] Promised date of possession (from the agreement)
- [ ] Emails and letters exchanged with the builder
- [ ] Photographs of defects
- [ ] Any reply or excuses given by the builder

YOUR DETAILS

- [ ] ID and address proof
- [ ] Power of attorney if a representative is filing for you (for NRIs)
- [ ] What you want: possession with compensation, or refund with interest

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